**Common Troubleshooting Questions and Answers – Provided by Somfy Systems**

**AWNING RETRACTS, BUT NO WIND IS PRESENT**

<https://www.somfysystems.com/en-us/search?q=troubleshooting>

**REPLACE BATTERIES IN MOTION SENSOR**

<https://www.youtube.com/watch?v=hbAtt58KgQk>

**PROGRAMMING - EOLIS 3D WIREFREE RTS WIND SENSOR**

<https://youtu.be/6KC0zEqYrI8>

**HOW TO TROUBLESHOOT IF YOUR RTS MOTOR DOES NOT RESPOND**

<https://www.somfysystems.com/en-us/blog/post/2017-01-30-how-to-troubleshoot-if-your-rts-motor-does-not-respond>

**SOMFY RTS MOTOR PROGRAMMING INSTRUCTIONS: HOW TO SET LIMITS**

<https://www.somfysystems.com/en-us/blog/post/2017-01-26-somfy-rts-motor-programming-instructions-how-to-set-limits>

**SOMFY MYLINK™: INITIAL SETUP & RTS PROGRAMMING**

<https://www.somfysystems.com/en-us/blog/post/2019-04-16-somfy-mylink-initial-setup-rts-programming>

**HOW TO ADJUST THE UPPER AND LOWER POSITION OF MOTORIZED ROLLER AND SOLAR SHADES**

<https://www.somfysystems.com/en-us/blog/post/2017-01-31-how-to-adjust-the-upper-and-lower-position-of-motorized-roller-and-solar-shades>

**HOW TO PROGRAM YOUR STANDARD AWNING USING A SUNEA RTS MOTOR**

<https://www.somfysystems.com/en-us/blog/post/2017-05-04-how-to-program-your-standard-awning-using-a-sunea-rts-motor>

**CAN THE MYLINK BE USED TO INTEGRATE SOMFY RTS MOTORIZED PRODUCTS INTO THIRD-PARTY CONTROL SYSTEMS?**

<https://www.somfysystems.com/en-us/blog/post/2019-05-23-can-the-mylink-be-used-to-integrate-somfy-rts-motorized-products-into-third-party-control>

**HOW TO CONNECT THE SOMFY MYLINK TO AMAZON ALEXA ROUTINES**

<https://www.somfysystems.com/en-us/blog/post/2019-05-11-how-to-connect-the-somfy-mylink-to-amazon-alexa-routines>